# LICENSES AND SERVICES AGREEMENT AMENDMENT NO. 2

This Amendment No. 2 to Contract No. K-1718-77 is between the City of Norman, Oklahoma, a municipal corporation, (hereinafter referred to as the "Client") and Tyler Technologies, Inc., (hereinafter referred to as the "Tyler").

### WITNESSETH:

WHEREAS, the parties entered into Contract No. K-1718-77, pursuant to which Client retained Tyler to license the software products and perform the services set forth in accordance with the relevant project documents, including Tyler's Investment Summary and Contract No. K-1718-77 approved on December 19, 2017 ("Project"); and

WHEREAS, Contract No. K-1718-77 was for a total amount of \$2,373,769.00.

WHEREAS, Contract No. K-1718-77 was amended February 26, 2019, increasing the contract amount by \$47,616 for a revised contract amount of \$2,421,385, pursuant to which Tyler was retained to provide additional professional services for installation, configuration, data conversion, training, and project management of Enterprise Resource Planning (ERP) and Municipal Management Software ("Amend. 1"), as set forth in the relevant project documents, including Amend. 1 and its attached Investment Summary.

WHEREAS, the Client requires various additional services from Tyler, necessitating a second amendment to Contract No. K-1718-77, adding services at an additional cost of \$40,000.00, for a new contract price of \$2,461,385; and

NOW, THEREFORE, the parties desire to amend Contract No. K-1718-77 as follows:

- I. The Project shall be amended to include and accommodate Vendor's provision of the items and services described in Exhibit A hereto ("Services"):
- II. The Services shall be provided at a total cost of \$40,000.00;
- III. The Services shall be completed by October 2021, unless otherwise mutually agreed by the parties in writing; and

Contract No. K-1718-77 shall only be amended as required to give full force and effect to these amendments. All other terms of Contract No. K-1718-77, including Amend. 1, shall remain in full force and effect.

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IN WITNESS WHEREOF, the CITY ar	nd the ORGANIZA	ATION have executed this Agreeme	nt.
DATED this day of	, 2021.		
CITY OF NORMAN, OKLAHOMA ("Customer")			
By: Mayor Breea Clark			
ATTEST:			
By:Brenda Hall, City Clerk			
Approved as to form and legality this	day of	, 2021.	
City	y Attorney		
TYLER TECHNOLOGIES, INC.  By: 4/28/2021			
Name: Robert Kennedy-Jensen			
Title:Director of Contracts			
ATTEST:			
By: Julia & Tusare			
Title: Drocter, Bonefito &	Paynoll		

### Exhibit A

Tyler Technologies Development Client Sign-Off					
Client Name	City of Norman, OK				
<b>Modification Description</b>	Round life insurance in \$10,000 increments				
Reference Number	MUN-389953				
Document Date	4/1/2021				
Sign-Off Required By	4/30/2021				
Modification Cost	\$40,000				
Minimum Version	2021.3				
Availability Date	Fall 2021				

Please acknowledge the **Delivery considerations** at the end of this document.

Following this Tyler Technologies Development Client Sign Off is a Client Specification for the City of Long Beach, CA (Client) review and approval. The modification will be entered into our Work Order system with the noted delivery date if approved by the above Sign-Off Required By date. If the modification is not approved within this timeframe, the Delivery Expectation will be adjusted to fit into the development schedule at a later date as determined by the Product Manager.

Tyler will invoice the Client fees for this modification 50% upon Client submittal of this signed Client Specification and the remaining 50% upon delivery of the modification to the Client.

In order to begin programming these changes, Client authorization is required. For authorization please print, sign and date the bottom of this letter and return it along with a **copy of Purchase Order**:

<u>Via US Mail:</u> Tyler Technologies, MUNIS ERP Division

Via Email:

munis.dev@tylertech.com

ATT: <u>Jillian Pulsifer</u> One Tyler Drive Yarmouth, ME – 04096

Please add the Reference Number to your Purchase Order Form.

*Important note:* Omissions at this point will result in reprogramming and any desired changes to the processes will be considered an Enhancement Request that will result in additional cost and that will be delivered at a later date determined by the Product Manager.

Contacts	Title	For	Phone	Email
Jillian Pulsifer	Senior Software Engineering Manager	Sign-off	800-772-2260 x4149	munis.dev@tylertech.com
Printed Name				
Signature			Date	





Munis Payroll Development Specification Reference# MUN-389953 April 1, 2021

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### **2** Business Requirements

The City of Normal, OK requires the ability to calculate life insurance policy coverage amounts based on employee salaries rounded to the next \$10,000 for a subset of their employees. Munis needs to be able to calculate the correct insurance coverage amount both when the insurance deduction is added to eligible employees and when said employees are recalculated through the Insurance Update process. This cannot be an all-or-nothing change to the rounding increment, as this requirement does not impact all employees who receive life insurance calculated as a function of their salary.

### 3 Proposed modifications

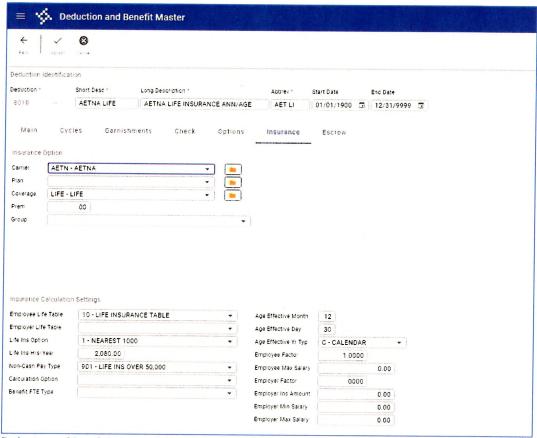
### 3.1 Deduction and Benefit Master

A new field will be added to the Insurance Tab of the Deduction and Benefit Master which will allow users to define the increment used when calculating life insurance amounts based on employee salary, and the Life Ins Option field will be modified to reflect the fact that the increment is defined in this new field. Historically the increment for rounding has been fixed to \$1,000 for Life Ins Options 1, 2, 4, 5, and 8 as shown here:





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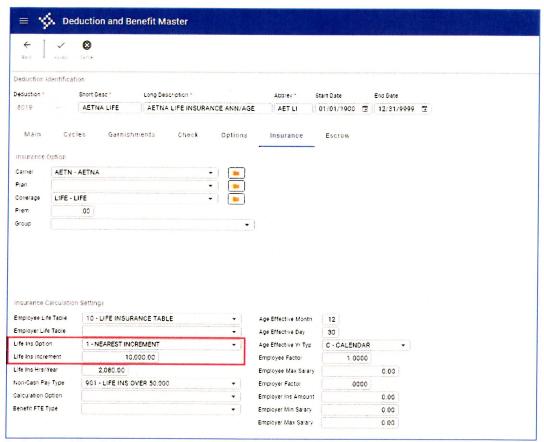
Deduction and Benefit Master - Current State

The new field Life Ins Increment field will be added below the Life Ins Option field and will contain the life insurance increment, defined in dollars. The Life Ins Option field text will also be modified to reflect the fact that the increment is no longer defined by the Life Ins Option field.





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Deduction and Benefit Master - Proposed Changes

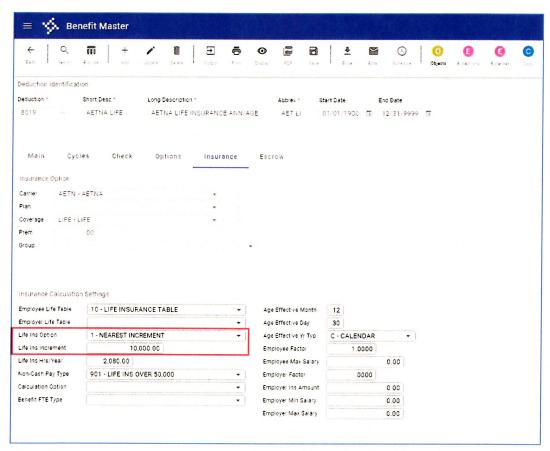
### 3.2 Benefit Master

The same adjustments to the Insurance tab of the Deduction and Benefit Master defined in section 3.1 will be applied to the Insurance tab of the Benefit Master as well.





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Benefit Master

### 3.3 Employee Deductions

The Insurance tab of Employee Deductions will also be updated to reflect the changes defined in Section 3.1.

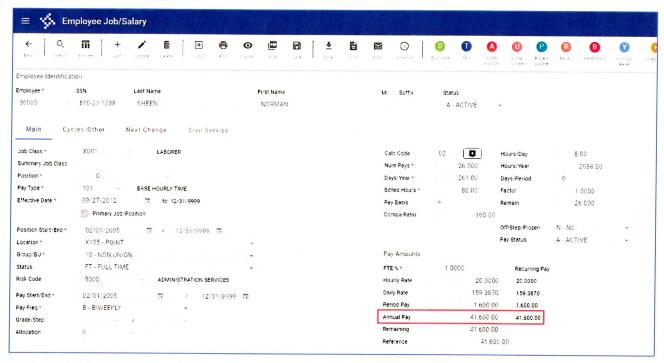
Whenever a new Employee Deduction record is added for a Life Insurance deduction that uses Deduction Calc Code 15, 16, 19, or 20, the calculated insurance amount will be based on the rounding option selected in the Life Ins Option field combined with the increment defined in the Life Ins Increment field.

For example, in the below example, employee #30000 earns an annual salary of \$41,600. Their life insurance is calculated using Life Ins Option 2 – NEXT INCREMENT, with a Life Ins Increment amount of \$10,000. Their life insurance coverage therefore rounds up to the nearest \$10,000, for a coverage amount of \$50,000.

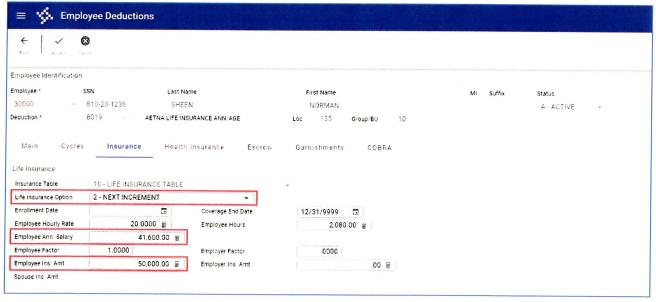




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Employee Job/Salary



Employee Deductions





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If the same deduction instead used a Life Ins Increment of \$1,000, the coverage amount would calculate by rounding up to the nearest \$1,000 for a coverage amount of \$42,000.



Employee Deductions

### 3.4 Insurance Update

The Insurance Update program will be updated to reflect the changes to insurance calculations resulting from this enhancement.

For example, if the Life Ins Increment is set to \$10,000 and the same employee receives a 10% pay increase to \$45,760, the Insurance Update program will recognize that the employee's salary still falls within the same \$10,000 increment and the employee's insurance coverage amount will remain the same at \$50,000. If however the employee were to receive a 25% increase to \$52,000, the program will recognize that the employee has cross the increment threshold and will raise their insurance coverage amount to \$60,000.

### 4 Delivery considerations

This modification will be delivered in version 2021.3. In order to use the new functionality associated with this modification the Client must upgrade to version 2021.3 which will be generally available in October 2021.

