VISIT IIIAN NORMAN

FISCAL YEAR 2019

SEMI-ANNUAL REPORT

JULY 1, 2018-DEC. 31, 2018

Fiscal Year 2019 VisitNorman Executive Board

Chair: Rex Amsler
Vice Chair: Mandy Haws
Past Chair: Carol Dillingham
Treasurer: Kyle Allison

Fiscal Year 2019 VisitNorman Board of Directors

Liz Barfield Helen Green Kevin Henry Alesha Leemaster Michael Palmero

Adrian Buendia Jerry Hatter Randy Laffoon William Murray Paige Shepherd

Amish Zaver

Fiscal Year 2019 VisitNorman Ex-Officio Members

Brenda Hall, City of Norman Sereta Wilson, Norman City Council Member Jason Smith, Norman Economic Development Coalition Scott Martin, Norman Chamber of Commerce



Fiscal Year 2019 VisitNorman Staff

Dan Schemm
Executive Director

Trent Brown & Taylor Mauldin Wagner
Sales Managers

Stefanie Brickman Communications Manager

Lacy Jo Burgess Cady Visitor Services Specialist

> Saidy Orellana Work-Study Intern

The VisitNorman Fiscal Year 2019 Semi-Annual Report details the time period of July 1 through Dec. 31, 2018.

For VisitNorman, the first six months of Fiscal Year 2019 has been a period of growth in Visitor Volume measures, including:

- 10.4 percent growth in occupancy percentage
- 19.4 percent growth in marketing impressions
- 22.1 percent growth in unique sessions on VisitNorman.com
- 22.2 percent growth in the number of estimated nights via Qualified Leads sent to partners

VisitNorman has also experienced growth in other digital metrics including:

- 54 percent growth in number of total App sessions
- 31 percent growth in number of weekly App sessions
- 18 percent growth in number of unique users on VisitNorman.com

Dan Schemm

VisitNorman Executive Director

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I sissue Musual Advantisam ant O Communication	Fiscal Year 2015	Fiscal Year 2016	Fiscal Year 2017	Fiscal Year 2018	Fiscal Year 2019
Leisure Travel Advertisement & Communication Number of programs Number of gross impressions Visitor Guides distributed Unique visits to VisitNorman.com	100	102	130	284	207
	9,237,515	16,700,707	8,008,862	9,425,607	11,256,328
	9,485	10,949	11,112	10,587	10,205
	80,747	59,550	59,900	42,195	51,541
Leisure Travel Media Relations Media Placements Number of impressions Advertising equivalency	294 125 million \$108,848	288 230 million \$171,063	289 167 million \$168,847	301 219 million \$168,530	310 116 million \$1.16 million ²
Convention/Sports Performance Measures Number of Qualified Leads Number of potential room nights Number of bookings Booked room nights Number of groups serviced	10	25	48	38	40
	2,075	7,073	22,197	19,641	24,012
	10	4	19	7	11
	8,990	1,916	12,913	7,796	5,236
	17	33	21	21	11
Visitor Volume Measures Bureau expenditures Occupancy of hotels, motels & B&Bs Average daily rate Transient Guest Tax collection Sales tax collection	\$412,960.05	\$413,041.05	\$524,472.52	\$435,534.22	\$500,330.01
	55.60%	56.05%	51.23%	55.06%	60.40%
	\$81.54	\$85.97	\$94.78	\$88.02	\$82.23
	\$939,361	\$947,000	\$919,598	\$1,000,402	\$921,181
	\$27.87 million	\$28.8 million	\$27.7 million	\$36.1 million	\$27.9 million

FY19 SEMI-ANNUAL REPORT BY THE NUMBERS

Travel Spending in Norman

Annual Tax Receipts in Norman

SOURCE: DEAN & RUNYON ASSOCIATES FOR OKLAHOMA TRAVEL AND RECREATION DEPARTMENT, FEB. 2018 REPORT (BY SENATE HOUSE DISTRICT)



KEY PERFORMANCE INDICATOR GROWTH

Occupancy rate

10.4%

Marketing impressions

19.4%

Estimated room nights via Qualified Leads

Six months ending Six months ending Six months ending Six months ending

22.2%

31%

Weekly App sessions

Total App sessions

New website launched in March 2017, requiring a new Google page index Certified Audit reflects annual increase in impressions for media outlets