



City of Norman, OK

Municipal Building
Council Chambers
201 West Gray
Norman, OK 73069

Master

File Number: K-1718-77

File ID: K-1718-77

Type: Contract

Status: Consent Item

Version: 1

Reference: Item 21

In Control: City Council

Department: Information Technology

Cost: \$2,373,769.00

File Created: 11/30/2017

File Name: Contract with Tyler Technologies for ERP

Final Action:

Title: CONTRACT K-1718-77: A CONTRACT BY AND BETWEEN THE CITY OF NORMAN, OKLAHOMA, AND TYLER TECHNOLOGIES, INC., IN THE AMOUNT OF \$2,373,769 FOR THE PURCHASE OF SOFTWARE, HARDWARE, AND TO PROVIDE PROFESSIONAL SERVICES FOR INSTALLATION, CONFIGURATION, DATA CONVERSION, TRAINING, AND PROJECT MANAGEMENT OF ENTERPRISE RESOURCE PLANNING (ERP) AND MUNICIPAL COURT MANAGEMENT SOFTWARE.

Notes: ACTION NEEDED: Motion to approve or reject Contract K-1718-77 with Tyler Technologies, Inc., in the amount of \$2,373,769; and, if approved, authorize the execution thereof.

ACTION TAKEN: _____

Agenda Date: 12/19/2017

Agenda Number: 21

Attachments: K-1718-77 Tyler, Exhibit A K-1718-77, Exhibit B K-1718-77, Exhibit C K-1718-77, Exhibit D, K-1718-77, Exhibit E Schedule 1, K-1718-77, Exhibit E Schedule 2 K-1718-77, Exhibit F K-1718-77, Exhibit G K-1718-77, Exhibit H K-1718-77, Exhibit I, J, K, K-1718-77

Project Manager: Kari Madden, Operations Manager

Entered by: kari.madden@normanok.gov

Effective Date:

History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
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Text of Legislative File K-1718-77

Body

BACKGROUND: In 2016, the City of Norman hired Plante Moran PLLC Information Technology consulting to aid in the evaluation and selection of replacement systems for the City's aging Enterprise Resource Planning (ERP) System software. "Core ERP" and Municipal Court administrative systems that handle the daily operations for City's finance, accounting, payroll, human resources, municipal court citation administration, and related cash flow management of those operations was identified as an important area of focus in the replacement and enhancement of the City's information systems. Tyler Technologies' Munis (for Core ERP functions), and Incode (for Municipal Court administration functions) software packages were chosen as the best fit to manage these

critical City business processes. In August of 2017, the City's Finance Committee approved a plan to replace the current ERP System and purchase Tyler Technologies, Inc. solution for the Core ERP and Municipal Court administration portions of the project.

DESCRIPTION: The City's IT Department is presently supporting two (2) different environments to support the City of Norman data and systems management requirements: a Microsoft Windows-based environment leveraging virtual server infrastructure with industry-leading storage systems; and an IBM iSeries environment. The iSeries system used by the City was purchased in 1995, has been updated numerous times, and operates a software solution by HTE/Sungard/Superion. The iSeries system hardware is aged, as are many of the features and processes of the present application running on it. The solution interfaces to our public safety systems as well as other applications, such as meter reading and traffic citations.

The currently-existing iSeries ERP system contains software modules that support important City functions such as: building permits; mobile field code and building inspections; general ledger and fixed asset accounting; budget preparation and monitoring; payroll; treasury and accounts receivable; accounts payable and purchasing; human resource functions; utility customer account service and billing; municipal court administration; on-line and telephone bill pay systems for utility and permit payment processing; and occupational licensing.

The City's IT Department, ERP Management Committee, and Plante Moran PLLC consulting, recommend the execution of a plan to enhance the Core ERP systems, Municipal Court administrative systems, and cash flow tracking by adding automated business systems provided by Tyler Technologies. These systems will be leveraging our enterprise data storage solution, virtual server environment, and will be more readily supported by the IT Support Staff. IT recommends this solution, which provides improved services, data tracking, and enhanced decision making for the residents, customers, offenders, defendants and City employees who utilize the City's Core ERP and Municipal Court services.

The Council, acting as Trustees of the Norman Municipal Authority (NMA), will consider resolutions to implement a five-year financing plan for the ERP Systems replacement ("NMA Sales Tax Revenue Notes, Series 2017B"). Once this financing is completed, funds will be available in the Capital Fund, ERP Replacement Project, Design (account 050-9529-419.62-01; project BG0070). These funds include the total cost for software, services, hardware, storage, consulting, and contingency.

RECOMMENDATION: The City's IT Department, ERP Management Committee and Plante Moran PLLC consulting recommend approval of contract K-1718-77 between the City of Norman and Tyler Technologies, Inc. in the amount of \$2,373,769.