Public Safety
Computer Aided Dispatch, Records Management System, and Mobile Data Project
(CAD/RMS/Mobiles)

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Public Safety Presentation Objectives

- **Describe Project Components**

- **History of Current Solutions**

- **Outline Solution Upgrade Process**

- **Identify Funding Sources**

- **Pending Council Agenda Items**

Public Safety CAD/RMS/Mobile Project Components

- **Computer Aided Dispatch**

  - Provides real time system deployment information

- **Law Enforcement Records Management**

  - Provides real time crime trend analysis, warrants, etc.

- **Fire Records Management**

  - Provides real time medical, structural and traffic data to first responders

- **Mobile Data Computer Network**

  - Provides for in-field reporting and data dissemination

Public Safety CAD/RMS/Mobile Current Solutions

- **CAD Functional Problems**

- **Process Limitations**

- **Computer Network Structural Problems**

Public Safety CAD/RMS/Mobile Previous Actions

- **FY 2006** – Council Appropriates $199,300
- **2009** – Community Oriented Policing Services Technology Grant Accepted - $150,000
- **2010** – Community Oriented Policing Services Technology Grant Accepted - $250,000
- **February 22, 2011** – Council Approves Consultant Contract with RCC Consultants
- **FY 2013** – Council Appropriates $2,3300,000 for CAD Project
- **September 25, 2012** – Council Approves $388,584.44 expenditure for Project hardware and support software

Public Safety CAD/RMS/Mobile Upgrade Process

- **Consultant Evaluation and Recommendation**

- **Individual Interviews, Focus Groups, and Solution Observation**

- **RCC Recommendation,** "*Given the age of the system and the significance of the issues identified, the replacement of existing CAD/RMS/MDC applications is warranted.*"

Public Safety CAD/RMS/Mobile Upgrade Process

- An Integrated Solution with Demonstrable Implementation in Cities of Similar Size & Scope
  - Stable Resource Management
  - Integrated Mapping Solution
  - Integrated Mobile Solution
  - Data Access and Tracking
  - Redundant Capabilities and Disaster Recovery
  - Consolidate Technical Support & Maintenance

Public Safety CAD/RMS/Mobile Upgrade Process

- **September 2, 2011** – Public Safety Software Solution RFP Posted

- **October 21, 2011** – Vendor Proposal Deadline

- **January 27, 2012** – Vendor Demonstrations

- **February – June, 2012** – Customer Interviews

- **August 3, 2012** – Initiated negotiations with Top-Ranked Vendor

- **November 2012** – Contract Negotiations Completed

Public Safety CAD/RMS/Mobile Council Agenda Items

- **New World Systems Contract K-1213-125**
  - Computer Aided Dispatch
  - Police and Fire Records Management
  - Mobile Data Software
  - Related 3rd Party Software and Products
- **Project Impact**
  - Critical for efficient and effective delivery of emergency services and technical support of public safety departments
- **Funding Source**
  - General Fund Balance (Up-front costs as necessary)
  - $1,976,086 Public Safety Sales Tax (Upon completion of Fire Station 9)

Public Safety CAD/RMS/Mobile Council Agenda Items
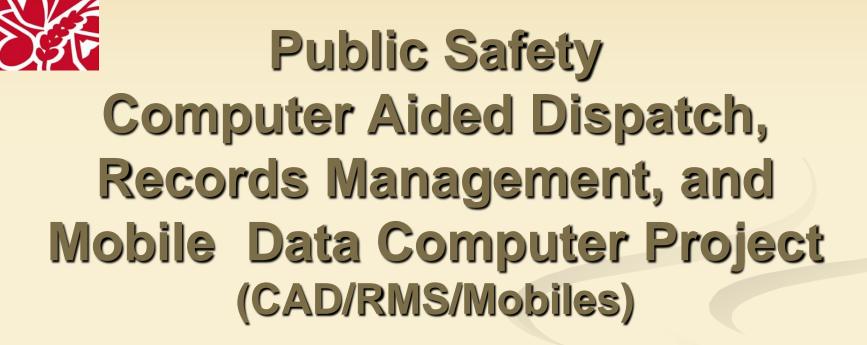
- **RCC Contract K-1011-133 Addendum**
  - Implementation Services
  - Mobile Data Network Services
- **Project Impact**
  - Critical for oversight, acceptance testing, and cutover
  - Critical to ensure effective and efficient network access
- **Funding Source**
  - General Fund Balance (Up-front costs as necessary)
  - $254,340 Public Safety Sales Tax (upon completion of Fire Station 9)

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Questions?