

CITY OF NORMAN
POST OFFICE BOX 370
NORMAN, OKLAHOMA 73070

NOTICE OF TORT CLAIM

CLAIMANT: Ernesta Anne Gaines DATE: 9-8-13

ADDRESS: 5100 156 Ave S.E. CITY: Noble

STATE: OK ZIP: 73068 PHONE: (H) 4058723847 (W) _____

DATE OF INCIDENT: 9-4-13

LOCATION OF INCIDENT: Hwy 9 + I 35

STATEMENT OF CIRCUMSTANCES / REASONS YOU BELIEVE CITY IS LIABLE:

I was on the exit ramp of Hwy 9 attempting
to enter the service road to enter north
bound I-35. I stop to yield to oncoming
traffic. The city truck failed to stop
+ rammed into the back of my car.
If I had not stopped I would have hit the
3 other cars + it would have been a 5 car crash
(use additional pages if necessary) instead of a 2 car crash

MONETARY STATEMENT: List of expenses claimed for payment:

Flair Body \$ 8300.57 _____ \$ _____
Shop \$ _____ \$ _____
Enterprise \$ 1482.07 + pd by City to \$ _____
Enterprise

~66,000
miles

TOTAL AMOUNT CLAIMED: \$ 9782.64

NAME AND ADDRESS OF INSURANCE COMPANY: USAA

AGENT: _____

THIS FORM MUST BE SIGNED AND RETURNED WITH ALL REQUESTED INFORMATION IN ORDER TO BE PROCESSED

I SWEAR AND/OR AFFIRM THE INFORMATION PROVIDED ABOVE IS TRUE AND CORRECT.

Ernesta A. Gaines
CLAIMANT'S SIGNATURE

FILED IN THE OFFICE
OF THE CITY CLERK
IN 11-14-13



103 MERKLE
NORMAN OK 73069-6320

Bill To:

CITY OF NORMAN RISK MANAGEMENT
ATTN: ROE-JAMEY*
PO Box 370
norman OK 73070

RENTAL INFORMATION

Date Out 9/06/13 6:37PM **Date In** 10/09/13 2:19P
Renter
ANNA GAINES

Additional Driver

Name
NONE

RENTAL VEHICLES CLAIM INFORMATION

Color	License No.	Claim #/Policy #/P.O. #	
GRAY MED	2C66A36		
Model	Unit #	Insured	
13 TC	7HDPQC		
Color	License No.	Date of Loss	Type of Loss
SILVER	965RXG	9/04/13	CLAIMANT
Model	Unit #	Type of Car	Repair Shop
13 PASS	7GHV10		FLAIRS-MOORE

Rental Agreement

D739182 - 5133

BILLING DETAIL

Description	Rate	Amount
6 DAYS @	49.99	299.94
27 DAYS @	31.99	863.73
6 DAYS DW @	23.99	143.94
VRT		78.48
SALES TAX%	8.25	96.00

INVOICE STAMP

REQ. DATE 10/23/13
VENDOR NO. 11840
CONSUE CODE 079-036
AMOUNT 81,482.07
ACCOUNT NO. 042-2251-24
DATE POSTED 10/23/13
CASE BROKEN

AMOUNT DUE..... 1482.07

IMPORTANT INFORMATION

Billing Inquiries Call Fed Tax ID #
405-364-0123 26-4086616
Billing Information
SEE ECARS2.0 FOR CHRG DETAILS

*** NEED A CAR FOR THE WEEKEND? ***
ASK ABOUT OUR SPECIAL WEEKEND RATES

Please Return This Portion with Remittance

Remit to:

ENTERPRISE RENT-A-CAR
ATTN: ACCTS RECEIVABLE
433 EAST MEMORIAL ROAD
OKLAHOMA CITY OK 73114-2273

Paid by:

CITY OF NORMAN RISK MANAGEMENT
ATTN: ROE-JAMEY*
PO Box 370
norman OK 73070

AMOUNT DUE..... 1482.07

FLAIR BODY WORKS - MOORE

128 NE 1ST ST, MOORE, OK 73160

Phone: (405) 794-4469

FAX: (405) 794-4310

Workfile ID: 6e79e391
Federal ID: 731164358

Final Bill

RO Number: 43735

Customer:	Insurance:	Adjuster:	Katherine Dosquez	Estimator:	Eric Baker
GAINES, PFC EARNEST	USAA	Phone:	(800) 531-8722 Day	Create Date:	9/9/2013
5100 156TH AVE SE	Visit us @ USAA.com or	Claim:	02891761100000000		
			2001		
NOBLE, OK 73068	San Antonio, TX 78265	Loss Date:	9/4/2013		
(405) 872-3847		Deductible:	500.00		

Year:	2009	Style:	4D VAN	VIN:	5FNRL382698041107	Mileage In:	66428
Make:	HOND	Color:	GRAY			Mileage Out:	
Model:	ODYSSEY LX	License:	311HDP	Job Number:	43735	Vehicle Out:	

Line	Ver	Operation	Description	Qty	Extended Price \$	Type	Labor Type	Paint
1	E01		SIDE LOADING DOOR					
2	E01	Blend	LT Door shell (HSS)					1.0
3	E01	Remove/Install	LT R&I door assy				1.0 Body	
4	E01	Remove/Install	LT Belt molding				0.2 Body	
5	E01	Remove/Install	LT Body side midg gray				0.3 Body	
6	E01	Remove/Install	LT Handle, outside gray				0.4 Body	
7	E01	Remove/Install	LT R&I trim panel				0.4 Body	
8	E01		REAR LAMPS					
9	E01	Remove/Replace	RT Lens & housing	1	152.00T	A/M	0.0 Body	
10	E01	Remove/Replace	LT Lens & housing	1	152.00T	A/M	0.0 Body	
11	S01	Overhaul	O/H bumper assy				1.8 Body	
12	E01	Remove/Replace	LT Lens & housing	1	180.00T	A/M	0.0 Body	
13	E01		PILLARS, ROCKER & FLOOR					
14	E01	Remove/Install	LT Rocker molding LX				0.5 Body	
15	E01		SIDE PANEL					
16	E01	Repair	LT Inner panel assy LX				4.0 Body	1.8
17	E01	Remove/Replace	LT Rail cover	1	109.00T	OEM	0.3 Body	0.5
18	E01		Overlap Minor Panel					(0.2)
19	E01	Remove/Replace	LT side panel	1	700.00T	Used	21.0 Body	3.5
20	E01	Remove/Replace	LT Side trim panel LX gray	1	226.62T	OEM	1.0 Body	
21	E01	Repair	Trim and Fit Used Quarter				3.0 Body	
22	E01	Repair	Add for Sleeve				2.0 Body	
23	E01	Remove/Install	LT Side glass Honda				1.3 Body	
24	E01	Remove/Replace	Side Panel Urethane Kit	1	20.00T	A/M		
25	S01	Remove/Replace	LT Gutter w/o navigation	1	47.68T	OEM	2.5 Body	0.8
26	S01		Overlap Minor Panel					(0.2)
27	E01		REAR BODY & FLOOR					

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, POR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-core'd, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Final Bill

RO Number: 43735

Vehicle: 2009 HOND ODYSSEY LX 4D VAN 6-3.5L FI GRAY

28	E01	Remove/Replace	Rear body panel	1	123.47T	OEM	12.0 Body	2.0
29	E01		Overlap Major Non-Adj. Panel					(0.2)
30	E01		Deduct for Overlap				(2.0) Body	
31	E01	Remove/Replace	Rear trim panel gray	1	38.18T	OEM	0.0 Body	
32	S01	Remove/Replace	Rear trim panel cap #1 gray	1	19.50T	OEM		
33	E01		REAR BUMPER					
34	E01	Remove/Replace	bumper assy	1	400.00T	Used	0.0 Body	3.2
35	E01		Add for Clear Coat					1.3
36	E01		Deduct for Rear Bumper R&I				(1.1) Body	
37	E01	Remove/Replace	RT Spacer	1	22.83T	OEM	0.0 Body	
38	E01	Remove/Replace	LT Spacer	1	22.83T	OEM	0.0 Body	
39	E01	Remove/Install	Rear Seats				1.5 Body	
40	E01	Remove/Install	Left Second Row Seat				0.6 Body	
41	S01	Remove/Replace	Bumper cover cap silver	1	6.37T	OEM	0.0 Body	
42	E01		LIFT GATE					
43	S01	Remove/Replace	Lift gate all	1	1,009.00T	OEM	4.7 Body	3.6
44	E01		Overlap Major Non-Adj. Panel					(0.2)
45	E01		Add for trnsfr glass				0.7 Body	
46	E01	Remove/Replace	Weatherstrip	1	44.32T	OEM	0.0 Body	
47	E01	Remove/Replace	Back Glass Urethane Kit	1	20.00T	A/M		
48	E01	Remove/Replace	Nameplate "ODYSSEY"	1	25.00T	OEM	0.2 Body	
49	E01	Remove/Replace	Upper molding LX, EX gray	1	77.63T	OEM	0.0 Body	1.0
50	E01		Clear Coat					2.5
51	E01	Remove/Replace	Gate trim panel EX, LX gray	1	133.98T	OEM	0.0 Body	
52	E01		CORROSION PROTECTION	1	12.00T	Other		
53	E01	Remove/Install	Spoiler assy LX				0.7 Body	
54	E01		FLEX ADDITIVE	1	4.00T	Other		
55	E01		FLOOR SET UP				1.0 Body	
56	E01	Repair	Pull Rear Body & Side Panel for Replacement				2.0 Body	
57	E01	Sublet	HAZARDOUS WASTE	1	3.00	Other		
58	E01		CARCOVER	1	10.00T	Other		
59	E01		STRIPE TAPE	1	10.00T	Other	0.3 Body	
60	S01	Remove/Replace	RT Support cylinder	1	50.32T	A/M	0.2 Body	
61	S01	Remove/Replace	LT Support cylinder	1	50.32T	A/M	0.2 Body	
62	S01	Repair	LKQ Clean Up				3.0 Body	

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts		275.00			3,942.05
Sublet/Miscellaneous					3.00
Labor, Body			42.00	63.7	2,675.40
Labor, Refinish			42.00	20.4	856.80
Material, Paint					450.00

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

Final Bill

RO Number: 43735

Vehicle: 2009 HOND ODYSSEY LX 4D VAN 6-3.5L-FI GRAY

Subtotal	7,927.25
Sales Tax	373.32
Grand Total	8,300.57
Deductible	(500.00)
Net Total	7,800.57

Estimate Version	Total \$
Original	8,029.97
Supplement S01	270.60

Insurance Total \$:	7,800.57
Received from Insurance \$:	7,529.97
USAA 9/30/2013	7,529.97
Balance due from Insurance \$:	270.60
Customer Total \$:	500.00
Received from Customer \$:	0.00
Balance due from Customer \$:	500.00

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PCR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-colored, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

FLAIR BODY WORKS - MOORE

128 NE 1ST ST, MOORE, OK 73160

Phone: (405) 794-4469

FAX: (405) 794-4310

WORKING ID:

Federal ID:

00000009

731164358

Preliminary Estimate**Customer: Gaines, Earnest**

Written By: Eric Baker

Insured: Gaines, Earnest

Policy #:

Claim #:

Type of Loss:

Date of Loss:

Days to Repair: 0

Point of Impact: 07 Left Rear

Owner:

Gaines, Earnest

5100 156th Ave S.E.

Noble, OK 73068

(405) 872-3847 Business

Inspection Location:

FLAIR BODY WORKS - MOORE

128 NE 1ST ST

MOORE, OK 73160

Repair Facility

(405) 794-4469 Business

Insurance Company:**VEHICLE**

Year: 2009

Body Style: 4D VAN

VIN: 5FNRL38269B041107

Mileage In:

Make: HOND

Engine: 6-3.5L-FI

License: 311HDP

Mileage Out:

Model: ODYSSEY LX

Production Date: 1/2009

State: OK

Vehicle Out:

Color: Gray Met Int:

Condition: Good

Job #:

TRANSMISSION

Automatic Transmission

Overdrive

POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

DECOR

Dual Mirrors

Privacy Glass

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Rear Window Wiper

Telescopic Wheel

Dual Air Condition

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Traction Control

Stability Control

Front Side Impact Air Bags

Head/Curtain Air Bags

SEATS

Cloth Seats

3rd Row Seat

Retractable Seats

Captain Chairs (4)

PAINT

Clear Coat Paint

OTHER

Rear Spoiler

Preliminary Estimate

Customer: Gaines, Earnest

Vehicle: 2009 HOND ODYSSEY LX 4D VAN 6-3.5L-FI Gray Met

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		SIDE LOADING DOOR					
2		Blnd LT Door shell (HSS)		0	0.00	0.0	1.0
3		R&I LT Body side mldg gray		0	0.00	0.3	0.0
4		R&I LT Handle, outside gray		0	0.00	0.4	0.0
5		R&I LT R&I trim panel		0	0.00	0.4	0.0
6		R&I LT Belt molding		0	0.00	0.2	0.0
7		SIDE PANEL					
8		Repl LT Side panel LX	04646SHJC00ZZ	1	1,079.33	19.0	4.1
9		Add for Clear Coat		0	0.00	0.0	1.6
10	*	R&I LT Rail trim		0	0.00	2.2	0.0
11		Refn Fuel door		0	0.00	0.0	0.3
12		Add for Clear Coat		0	0.00	0.0	0.1
13	*	R&I LT Rail cover		0	0.00	0.3	0.0
14		Refn LT Rail cover		0	0.00	0.0	0.5
15		R&I LT Side glass Honda		0	0.00	Incl.	0.0
16	#	Repl Quarter Glass Urethane Kit		1	11.00	0.0	0.0
17		REAR BODY & FLOOR					
18		Repl Rear body panel	65750SHJA01ZZ	1	123.47	12.0	2.0
19		Overlap Major Non-Adj. Panel		0	0.00	0.0	-0.2
20		Add for Clear Coat		0	0.00	0.0	0.4
21		Deduct for Overlap		0	0.00	-2.0	0.0
22		LIFT GATE					
23		Repl Lift gate all	68100SHJ305ZZ	1	1,185.40	4.7	3.6
24		Overlap Major Non-Adj. Panel		0	0.00	0.0	-0.2
25	*	Add for Clear Coat		0	0.00	0.0	0.7
26		Add for trnsfr glass		0	0.00	0.7	0.0
27		Repl Weatherstrip	74440SHJA02	1	44.32	Incl.	0.0
28		Repl Upper molding LX, EX gray	74890SHJA11ZK	1	77.63	Incl.	1.0
29	*	Add for Clear Coat		0	0.00	0.0	0.2
30		Repl Emblem	75701SHJA10	1	24.95	0.2	0.0
31		Repl Nameplate "ODYSSEY"	75722SHJA20	1	25.00	0.2	0.0
32		R&I Wiper arm		0	0.00	0.2	0.0
33	*	R&I Motor assy		0	0.00	0.4	0.0
34		R&I Spoiler assy LX		0	0.00	0.7	0.0
35		REAR LAMPS					
36		Repl LT Lens & housing	34155SHJA51	1	183.43	Incl.	0.0
37		O/H bumper assy		0	0.00	1.8	0.0
38		Repl LT Lens & housing	33551SHJA51	1	217.27	Incl.	0.0
39		Repl RT License lamp	34102SWAA01	1	37.37	0.1	0.0
40		Repl LT License lamp	34102SWAA01	1	37.37	0.1	0.0
41		REAR BUMPER					
42	<>	Repl Bumper cover EX, EX-L, LX	04715SHJA92ZZ	1	419.60	Incl.	3.2
43		Overlap Major Non-Adj. Panel		0	0.00	0.0	-0.2

Preliminary Estimate

Customer: Gaines, Earnest

Vehicle: 2009 HOND ODYSSEY LX 4D VAN 6-3.5L-FI Gray Met

44	*	Add for Clear Coat		0	0.00	0.0	0.6
45		Deduct for Rear Bumper R&I		0	0.00	-1.1	0.0
46		Repl LT Bumper cover buffer lift gate	85268SA0000	1	1.93	Incl.	0.0
47		Repl Bumper cover cap gray	71503S0X000YP	1	6.37	Incl.	0.0
48		Repl Step pad	71510SHJA00	1	35.50	Incl.	0.0
49		Repl Absorber	71570SHJA00	1	41.50	Incl.	0.0
50		Repl Reinf beam (HSS)	71530SHJA00ZZ	1	219.72	Incl.	0.8
51		Overlap Minor Panel		0	0.00	0.0	-0.2
52		Repl RT Spacer	71593SHJA00	1	22.83	Incl.	0.0
53		Repl LT Spacer	71598SHJA00	1	22.83	Incl.	0.0
54	#	FLEX ADDITIVE		1	6.00 X	0.0	0.0
55	#	CORROSION PROTECTION		1	12.00 T	0.0	0.0
56	#	Subl HAZARDOUS WASTE		1	3.00 X	0.0	0.0
57	#	COLOR SAND & BUFF		1	0.00	0.0	0.3
58	#	CARCOVER		1	10.00	0.0	0.0
SUBTOTALS					3,847.82	40.8	19.6

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			3,826.82
Body Labor	40.8 hrs @	\$ 46.00 /hr	1,876.80
Paint Labor	19.6 hrs @	\$ 46.00 /hr	901.60
Paint Supplies	19.6 hrs @	\$ 35.00 /hr	686.00
Miscellaneous			21.00
Subtotal			7,312.22
Sales Tax	\$ 4,524.82 @	8.5000 %	384.61
Grand Total			7,696.83
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			7,696.83

America First Insurance, Colorado Casualty, Golden Eagle Insurance, Indiana Insurance, Liberty Agency Underwriters, Liberty Northwest, Montgomery Insurance, Ohio Casualty, Peerless Insurance and Safeco Insurance are part of Liberty Mutual Agency Markets, a business unit of Liberty Mutual Group.

WARNING : ANY PERSON WHO KNOWINGLY, AND WITH INTENT TO INJURE, DEFRAUD OR DECEIVE ANY INSURER, MAKES ANY CLAIM FOR THE PROCEEDS OF AN INSURANCE POLICY CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION IS GUILTY OF A FELONY.